

ne1call.com



DAMAGE PREVENTION and the One Call Process

Statewide: 1-800-331-5666
Nationwide: 811
Online: www.ne1call.com



Know what's below.
Call before you dig.



ne1call.com

Nebraska 811

25 YEARS OF DAMAGE PREVENTION 1994 - 2019



Know what's below.
Call before you dig.



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MISSION AND GOALS

Nebraska811

SAFE DIGGING

Protecting the general public and the environment

DAMAGE PREVENTION

Protecting the underground facilities





811 BASICS

- Applies to Everyone, Everywhere
- One Call Notification Act of 1994
 - One-Call Board of Directors
 - State Fire Marshal
 - Attorney General
- Free service/utilities pay to protect
- Protects underground utilities, excavators, general public, environment
- Needed now more than ever



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I'm planning to dig. How does **811** work?



- 1.** Call 811 or go to your state 811 center's website a few days before digging to request that buried utilities in your yard be marked.
- 2.** Wait a few days for all utilities to respond to your request.
- 3.** Confirm that all utilities have responded.
- 4.** Respect the utility marks or flags.
- 5.** Dig carefully around buried utilities.



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The COLOR CODE

ELECTRIC

GAS




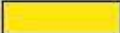




CABLE

WATER

SEWER

**PROPOSED
EXCAVATION**

APWA Uniform Color Code FOR MARKING UNDERGROUND UTILITY LINES

-  Proposed Excavation
-  Temporary Survey Markings
-  Electric Power Lines, Cables, Conduit and Lighting Cables
-  Gas, Oil, Steam, Petroleum or Gaseous Materials
-  Communication, Alarm or Signal Lines, Cables or Conduit
-  Potable Water
-  Reclaimed Water, Irrigation and Slurry Lines
-  Sewer and Drain Lines



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THE NE ONE-CALL NOTIFICATION SYSTEM IN ACTION:

The utilities must respond back to the excavator



Excavator provides accurate information in a timely manner



The call center must collect the information correctly and notify the correct utilities

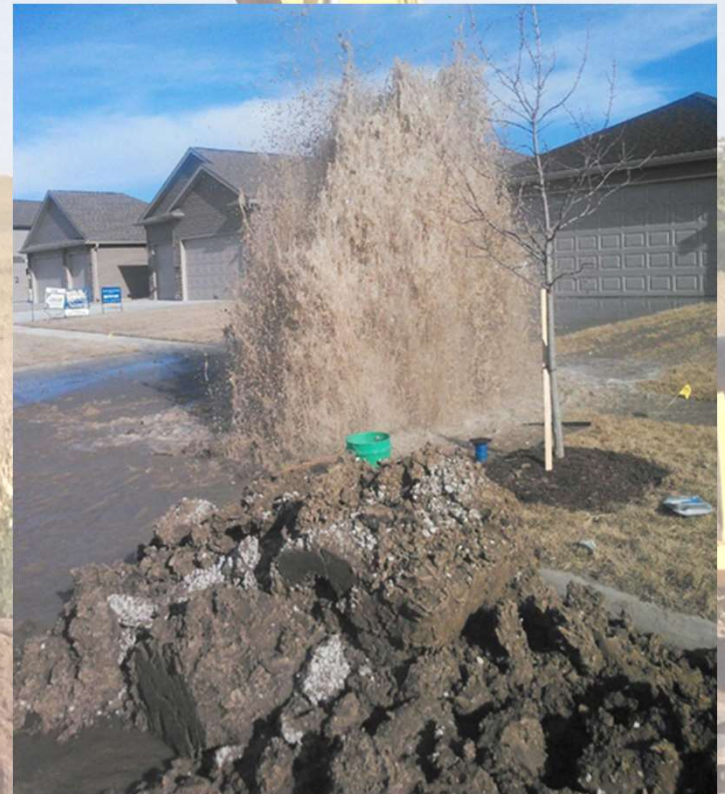
Each stakeholder renders a critical role.

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CGA Homeowner Survey

- 40% of homeowners plan to dig this year
- Nearly half (45%) will NOT call before they dig
- 2/3 believe they will not hit an underground utility
- Damage occurs less than 1% of the time IF the homeowner calls before they dig.



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GOALS

Nebraska811

**DO YOUR PART TO AVOID DAMAGING
AN UNDERGROUND LINE.**

Use one call tickets correctly

**43,000 damages in 2018 resulted from
not following guidelines correctly:**

- Digging outside of area on ticket
- Digging prior to valid start date/time on ticket
- Digging after valid ticket expired

Ticket guidelines must be followed to prevent damages.

2018 DIRT Report • Commongroundalliance.com



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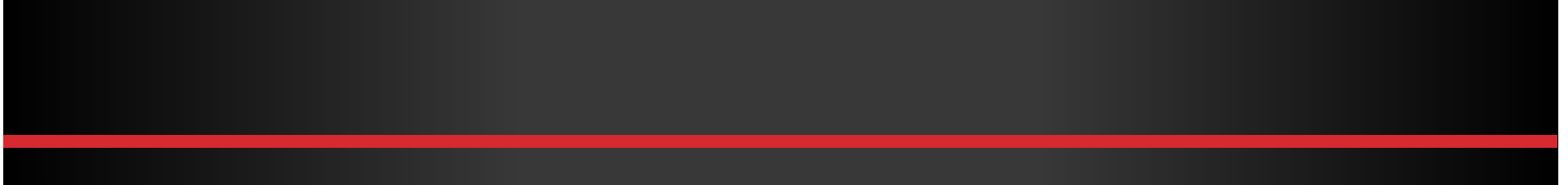
CONSEQUENCE OF A DAMAGE

- INJURY
- DAMAGED UTILITIES
 - Loss of use
 - Repair costs
- FINES
 - Up to \$10,000 per day



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Signs of a PIPELINE INCIDENT

What do you:

- **SMELL**
 - Distinctive odor (mercaptan)
- **SEE**
 - Dead vegetation
 - Sheen on water/bubbling
 - Fire/vapor
- **HEAR**
 - Hissing or roaring



What's Wrong with this picture?



What is missing?



16 inch Transmission Pipeline
Operating at 650 psi





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GOALS

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How can Nebraska811 help?

Nebraska811 strives to be your
DAMAGE PREVENTION PARTNER

Helping to facilitate the One Call Process

- **Call Center functions and tools**
 - Fast, accurate ticketing
 - State of the art technology
- **Member assistance**
 - Helping member utilities fulfill their responsibilities
- **Education and Outreach**
 - Excavators, Members, General Public

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GOALS

Goals for Stakeholders: Excavators/Members

- Know the responsibilities under the law
- Utilize technologies available to make the job efficient and effective in preventing damages
- Help with public awareness

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MISSION AND GOALS

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Purpose - PUBLIC AWARENESS

Damages occur less than 1% of the time when a locate request is in place

DAMAGE PREVENTION

Name Recognition

More likely to place a locate request

Less likely to have a damage



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THE NE ONE-CALL NOTIFICATION SYSTEM ACT OF 1994 REQUIRES:



All operators of underground facilities to be members of and participate in the statewide one-call notification center.

76-2318



Every person to contact the statewide one-call notification center and provide the required notice prior to beginning any excavation.

76-2321



Every utility that receives a locate request must respond to the excavator by either marking or indicating no conflict.

76-2323

Each Stakeholder has responsibilities:

Excavator

- File a locate request before digging
- Wait for markings
- Dig with care
- Respect the Marks
- Report damage
- Report no responses or incorrect locates
- Refresh if necessary
- White line/Pre-mark the dig area

Utility Owner/Locator

- Membership with the Call Center
- Respond to locate requests
- Locate lines
- Notify excavator that they are clear to dig
- Respond to emergencies

Call Center

- Receive locate request and notify the utilities
- Receive and record damage data
- Public Awareness
- **The Call Center DOES NOT:
 - Locate the lines
 - Enforce the law
- **The Attorney General enforces the law

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Updated
10/2020!

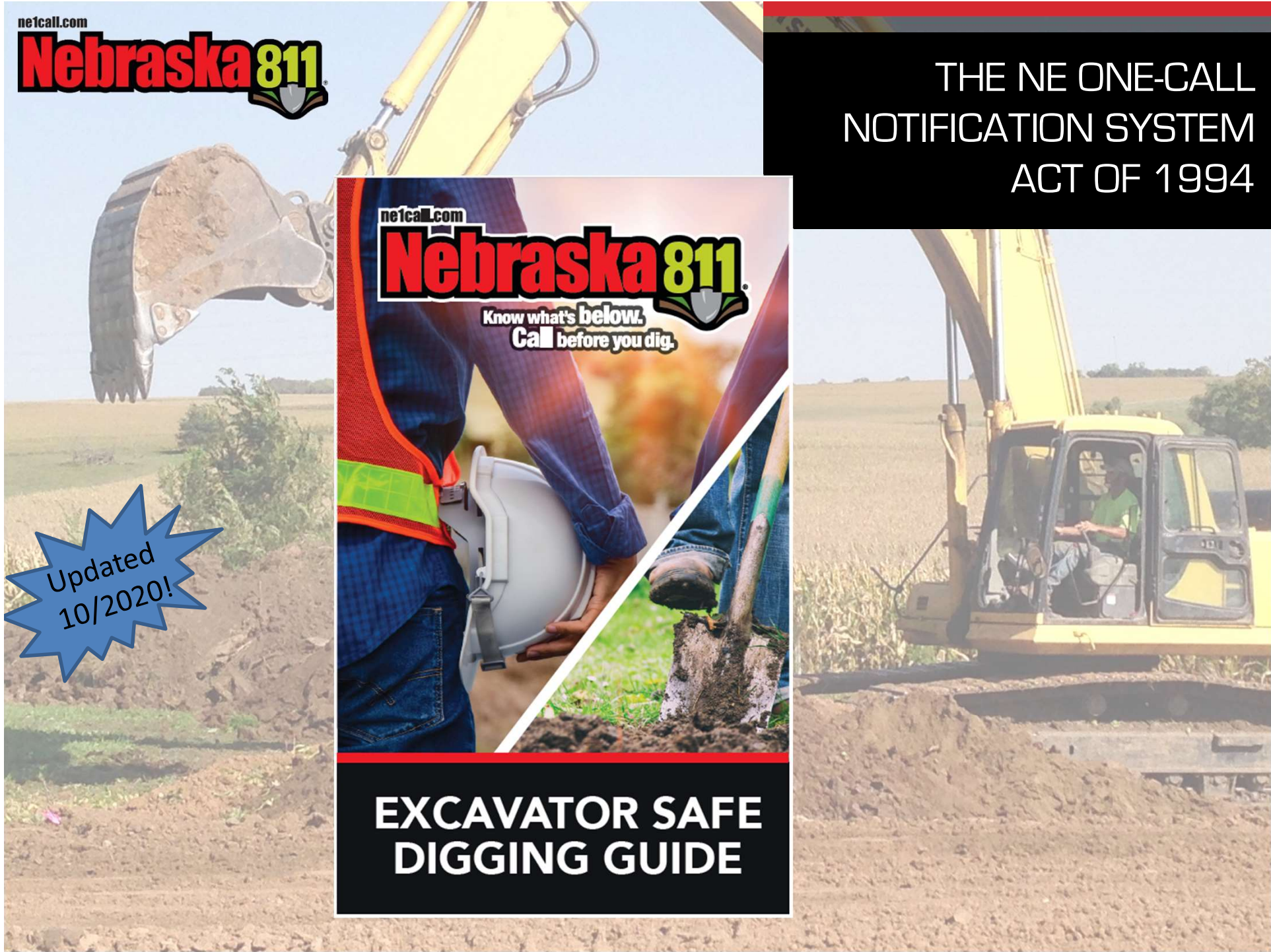
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Know what's below.
Call before you dig.

**EXCAVATOR SAFE
DIGGING GUIDE**

THE NE ONE-CALL
NOTIFICATION SYSTEM
ACT OF 1994



THE NE ONE-CALL NOTIFICATION SYSTEM ACT

Sections 76-2301 to 76-2332
BOARD OF DIRECTORS

The board is composed of 18 members representing the following:

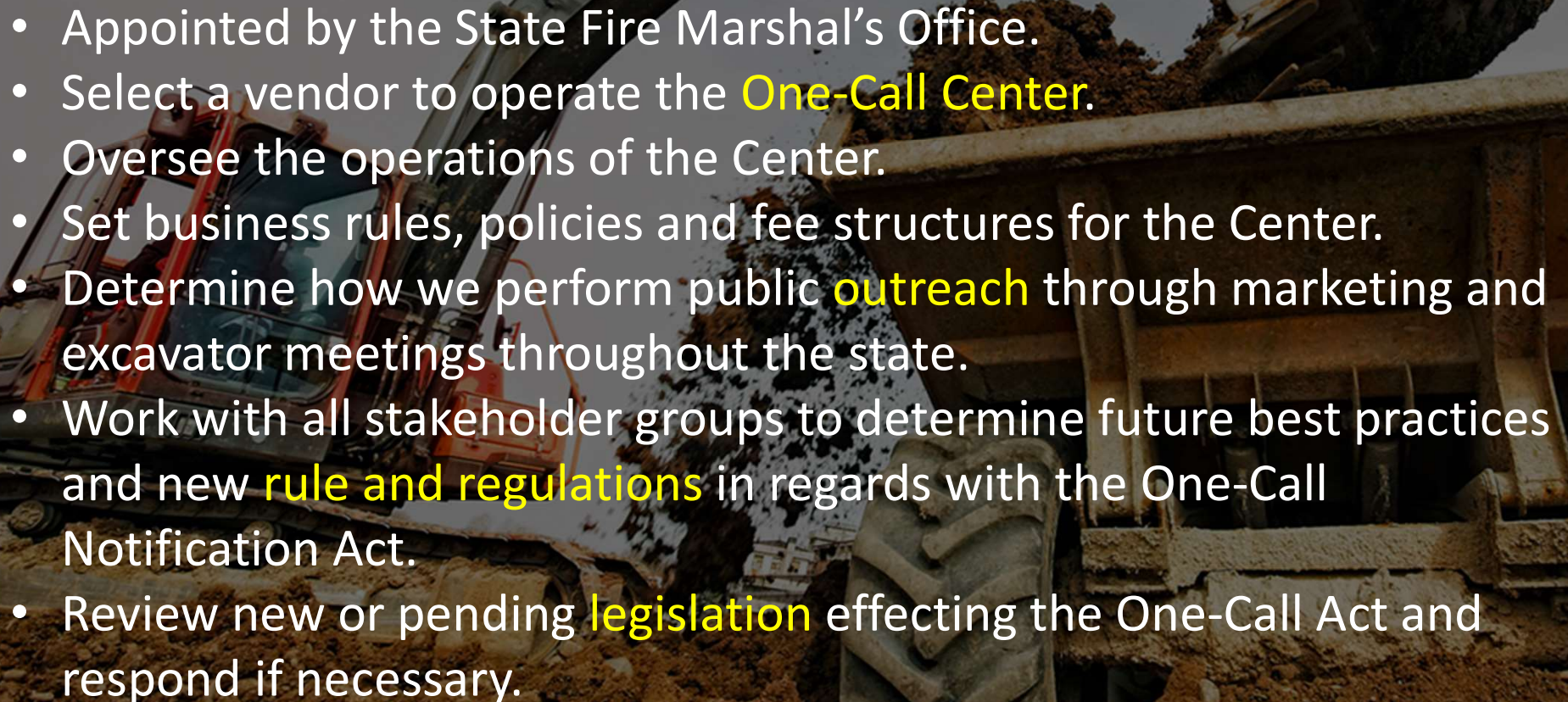
- 3 – Members representing “Municipally-Owned Utilities”
- 2 - Members representing “Public Power Districts with more than \$40 Million in Gross Revenue”.
- 2 – Members representing “Public Power Districts with less than \$40 Million in Gross Revenue”.
- 3 – Members representing “Telecommunications” companies.
- 2 – Members representing “Natural Gas Distribution” companies.
- 2 – Members representing “Transmission Pipeline” companies.
- 4 – Member representing “Excavators, with one member specializing in trenchless excavation activities and one member representing county governments.”

COMPOSITION OF THE CURRENT BOARD OF DIRECTORS effective 8/2019

THE NE ONE-CALL NOTIFICATION SYSTEM ACT

Sections 76-2301 to 76-2332
BOARD OF DIRECTORS

What the **Board of Directors** do:

- Appointed by the State Fire Marshal's Office.
 - Select a vendor to operate the **One-Call Center**.
 - Oversee the operations of the Center.
 - Set business rules, policies and fee structures for the Center.
 - Determine how we perform public **outreach** through marketing and excavator meetings throughout the state.
 - Work with all stakeholder groups to determine future best practices and new **rule and regulations** in regards with the One-Call Notification Act.
 - Review new or pending **legislation** effecting the One-Call Act and respond if necessary.
- 

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BOARD OF DIRECTORS Nebraska811

Board Member contact information is available at ne1call.com



EXCAVATOR

UTILITY

HOMEOWNER

RESOURCES

BOARD OF DIRECTORS

DIG LAW

EVENTS

CONTACT US

Search ...



Board Member Information

Lance Loschen *Vice Chairman*

4 Year Term
August 21, 2019 – August 31, 2023

City of Lincoln Wastewater
2400 Theresa Street
Lincoln, NE 68521

(402) 441-8340
lloschen@lincoln.ne.gov

Eric Melcher

2 Year Term
August 21, 2019- August 31, 2021

City of Aurora
905 13th Street
Aurora, NE 68818

(402) 694-6992
emelcher@cityofaurora.org

Chad Roberts

2 Year Term August 21, 2019- August 31, 2023

City Norfolk
300 S 49th St
Norfolk, NE 68701

(402) 844-2210
croberts@norfolkne.gov

Board Agendas

Upcoming Board Meetings

Board Member Information

Meeting Minutes

Board Members Only

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CHANGES TO THE ONE CALL NOTIFICATION ACT

76-2319

Change provisions relating to governance of the statewide one-call notification center and provide for the establishment of best practices – effective 6/2017

(2) The rules and regulations adopted and promulgated by the State Fire Marshal may provide for:

- (a) Any requirements necessary to comply with United States Department of Transportation programs;
- (b) The qualifications, appointment, retention, and **composition of the board of directors**; and
- (c) **Best practices** for the marking, location, and notification of proposed excavations which shall govern the center, excavators, and operators of underground facilities.

(3) Any rule or regulation adopted and promulgated by the State Fire Marshal pursuant to subdivision (2)(c) of this section shall **originate with the board of directors**.

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ACTIVITY SINCE 76-2319 WAS ENACTED

CHANGES Effective 8-2017

Enforcement

Statute 76-2325

- Added **fiber optic** to gas violation penalties
- Update \$ amounts as such
 - Gas, fiber:
 - OLD: \$10K per violation, per day/\$50K max
 - NEW: \$10K per violation, per day/\$500K max
 - All other: max to
 - OLD: \$500 per viol, per day/\$5,000 max
 - NEW: \$5000 per viol, per day/\$50,000 max

nebraska.gov

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**NE ADMINISTRATIVE CODE
TITLE 155 CHAPTER 2
CHANGES
Effective 8/2019**

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REGULATION CHANGES Effective 8-2019

- Ticket life – 17 days
- Two Business Days
- Hand Digging
- Marking Standards
- Mandatory Electronic Positive Response

NEW RULES AND REGULATIONS

TICKET LIFE

- The ticket life on a standard excavation ticket shall be 17 calendar days after the excavation ticket start date and shall only describe an area in which the proposed excavation can reasonably be completed within the 17 days.
- If the excavation is not completed by day 14 a refresh ticket should be placed with the Center.

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NEW RULES AND REGULATIONS

TICKET LIFE

The ticket life shall not supersede the requirement that markings shall be done in a manner that will last for a minimum of five business days on any nonpermanent surface and a **minimum** of ten business days on any permanent surface. If the markings become unclear or unusable a Refresh request should be submitted to the center.

NEW RULES AND REGULATIONS

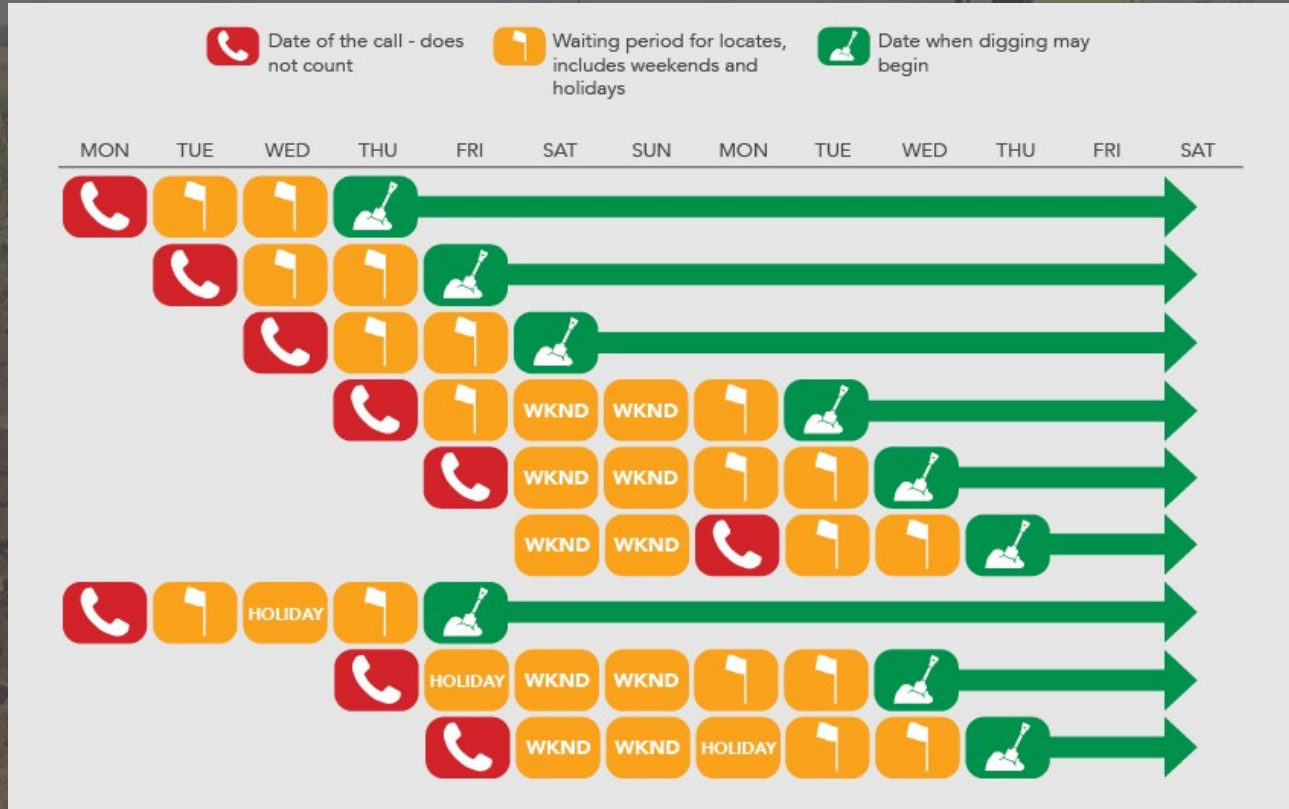
TWO BUSINESS DAYS

- The excavation notice shall be transmitted to operators and excavators as a ticket. The standard start time for the excavation activities shall be 12:00 a.m. (Midnight) two business days after the date on which the ticket was transmitted to the operator.
- If an excavator provides a start time on the submitted information to the Center that is beyond the two business day requirement this shall be deemed to automatically constitute a mutually agreed upon start time for that ticket.

NEW RULES AND REGULATIONS

TWO BUSINESS DAYS - Call timeline

Notice to the center shall be given at least **2** full business days, but no more than **10** business days, before commencing excavation.



NEW RULES AND REGULATIONS

TICKET LIFE

Notice to the center shall be given at least **2** full business days, but no more than **10** business days, before commencing excavation.

OCTOBER 2019

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
	7	8	9	10	11	12
	Process day	Business day 1	Business day 2	Potential days to submit notice		
13	14	15	16	17	18	19
Potential days to submit notice						
20	21	22	23	24	25	26
27	28	29	30	31		

Date locate request is being placed: 2-10 business days

Potential start date/time

76-2321

**EXCAVATION;
NOTICE; CONTENTS;
COMMENCEMENT**

An excavator may commence work before the elapse of two full business days when

- a) Notice to the center has been given and
- b) All the affected operators have responded *

*See actual statute for exact verbiage

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NEW RULES AND REGULATIONS

HAND DIGGING

Hand Digging shall be **required** within eighteen inches plus half the width of the marked underground facility. A person shall expose the underground facility to its outermost surfaces by hand or other nondestructive techniques.

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NEW DEFINITIONS

HAND DIGGING - definition

Hand Digging shall mean any excavation involving **non-mechanized** tools or equipment. It shall include but not be limited to, digging with **shovels, picks, manual post-hole diggers, vacuum excavation or soft digging.**

NEW RULES AND REGULATIONS

MARKING STANDARDS

- Operators shall mark their facilities in accordance with adopted marking standards as listed.
- Operators shall mark lines using the American Public Works Association (APWA) color codes.
- Markings shall include the use of paint, flags, stakes, whiskers, signs, or posts or any combination of these.

NEW RULES AND REGULATIONS

MARKING STANDARDS

- Painted spots or dots can be used to identify utilities; the direction of the facility must be identifiable.
- Offsets can be used when there is a **strong likelihood that the marks may be destroyed**. Offsets are placed parallel to the running line of the facility. The offset shall indicate the distance and direction from the offset to the facility.

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NEW RULES AND REGULATIONS

MARKING STANDARDS

When known, the markings shall include: the size of the facility, if over 2 inches in width; the material make-up of the facility, and the facility (operator) name.



REVISED STATUTE**76-2320.02.****Use of plastic or nonmetallic underground facilities; installation requirements.**

Notwithstanding any other provision of the One-Call Notification System Act, any plastic or nonmetallic underground facilities installed underground on or after **January 1, 2021**, shall be installed in such a manner as to be **locatable, either by mapping or by use of tracer wire**, by the operator for purposes of the act.

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NEW RULES AND REGULATIONS

MANDATORY ELECTRONIC POSITIVE RESPONSE

Definition: Mandatory Electronic Positive Response shall mean an electronic response transmitted to the center indicating the facilities response status to a ticket.

NEW RULES AND REGULATIONS

MANDATORY ELECTRONIC POSITIVE RESPONSE

- Every operator shall be required to participate in the Mandatory Electronic Positive Response process.
- Every operator shall electronically notify the center of their response status on the required ticket types. This notification shall be received by the center prior to the excavation ticket start date or the work to begin start time and date as listed on the ticket.

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EXCAVATOR TICKET MANAGEMENT



District	Utility Name	Utility Types	Status	Status History
BHEPAP	BLACK HILLS ENERGY	G	Marked (Completion comments: Marked /Marked Area: Entire Property)	
MUD31	METROPOLITAN UTILITIES DIST	G,W	Clear/No conflict	
OPPDGPR4	OMAHA PUBLIC POWER DISTRICT	E	Clear/No conflict	
QLNNE10	CTLQL - CENTURYLINK	TEL	Clear/No conflict	
RLSTN1	CITY OF RALSTON	S	Clear/No conflict	



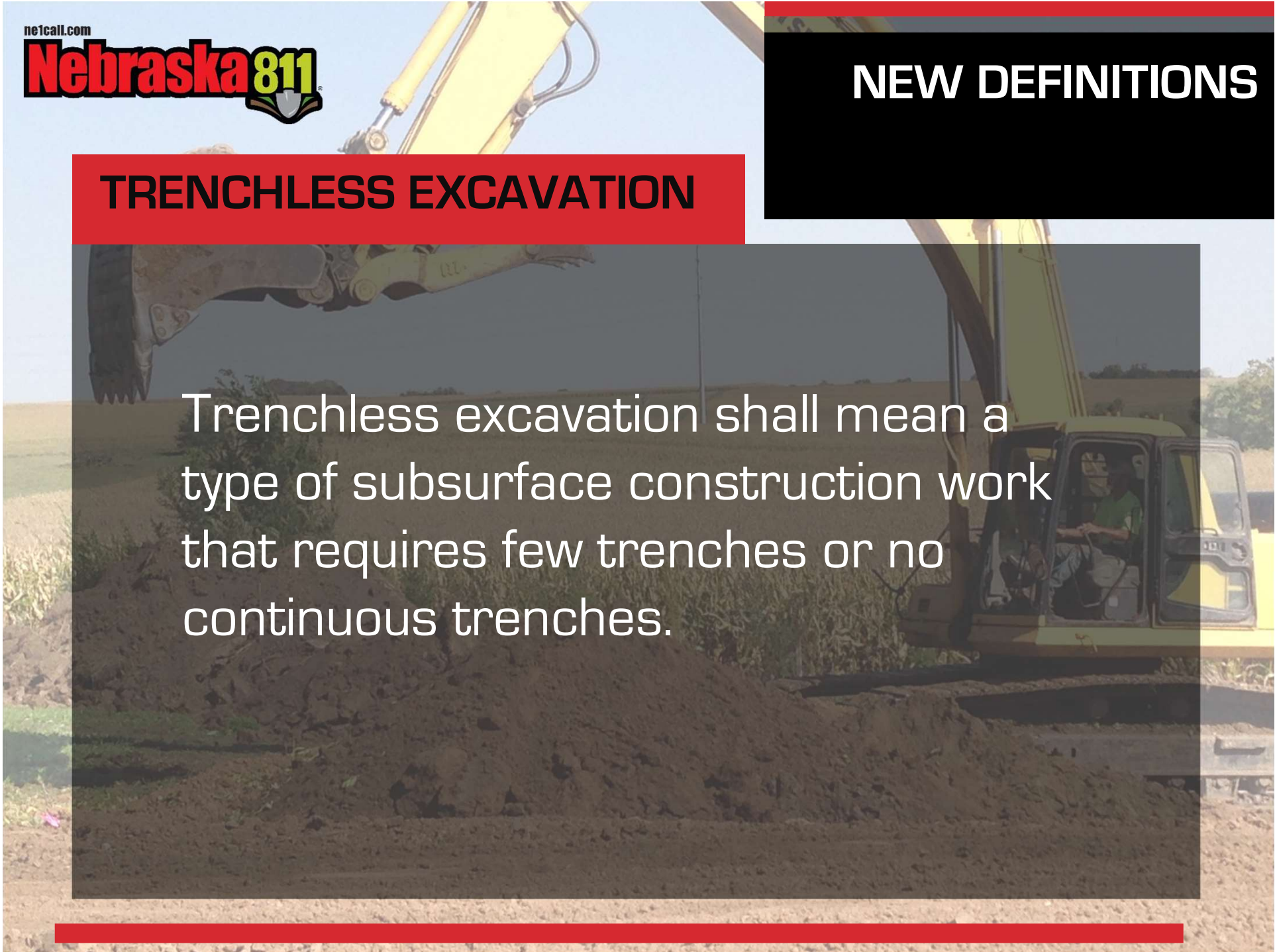
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NEW DEFINITIONS

TRENCHLESS EXCAVATION

Trenchless excavation shall mean a type of subsurface construction work that requires few trenches or no continuous trenches.



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STATE OF THE ART TECHNOLOGY

Utilize the **FREE** damage prevention tools available



LOCATOR
TICKET MANAGEMENT

EXCAVATOR
TICKET
MANAGEMENT

IMAP

ITIC - PLACING a locate request
LTM - RESPONDING to a locate notification – Ticket Management
ETM – MANAGE tickets on the Excavator side
IMAP - UPDATE and MANAGE member utility data

netcall.com



HOW TO PLACE A LOCATE REQUEST

24/7/365

- **PHONE**
 - 800-331-5666 or 811
 - Avoid heavy call times
 - (Mondays 8-10 am)
- **Online via ITIC**
 - Time saving features
 - Auto-fill for repetitive job types
 - 5 year Ticket history
 - YTD ITIC usage 2020 - 72%
 - Mobile version available
- **IVR - REFRESH ONLY**



Nebraska 811

PUT SAFE DIGGING IN THE PALM OF YOUR HAND

EASY ACCESS
USE ITIC MOBILE FROM ANY SMARTPHONE, TABLET OR MOBILE DEVICE.

SIMPLE TO USE
ITIC MOBILE HAS THE SAME FEATURES AS REGULAR ITIC, NOW OPTIMIZED FOR ALL MOBILE DEVICES. FEATURES LIKE:

- PROFILES
- MULTIPLE MAP VIEWPOINTS
- EASY AUTO-FILL FIELDS
- DROP-DOWN MENUS
- TAP-AND-DROP MAPPING
- NEW GPS LOCATION ASSISTANCE
- FILE YOUR TICKETS 24/7/365

ITIC MOBILE

ITIC Nxt is HERE!

EXCITING NEW FEATURES

- Multiple NEW map tools
- System generated locate instructions
- Create Multiple tickets in one session
- Direct release
- Built in business rules
- Interactive video training
- Future tickets can be pended for release
- Emergency, Damage, Incorrect, Non-response tickets available online

Features retained from ITIC 2.0

- Multiple map sources
- Custom Templates for similar tickets
- Identify, Placemark, Measure
- Live Chat support



iSITE search all tickets Welcome jillgeyer@occinc.com ? 💬 👤

My Tickets

 [Create job ticket](#)

All released(0) Expiring/expired(0) No response(0) Unreleased(0) Violation reported(0)

No tickets found within the selected release dates.

Released between [More search options](#)

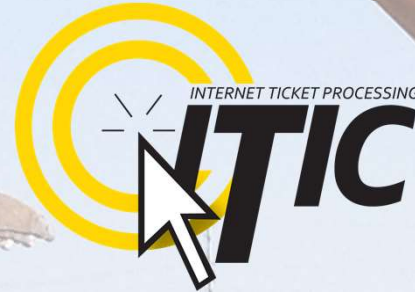
[📍 View ticket map](#) | [⚙️ Page settings](#)

🚨 Emergency
🟡 Priority
🕒 Past due
📅 Meeting
🚫 Canceled
🔒 Locked
⏸ Pending Extension

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Nebraska 811

LOCATOR
TICKET MANAGEMENT



ITIC (internet tickets) and **LTM** - Locator Ticket Management

ONLINE INTERACTIVE TRAINING TOOLS

- Train at your own pace
- Repeat the instructions as many times as necessary
- Go live when you are ready

Visit to www.ne1call.com for the interactive training links



All utilities have responded to this request.

Excavation may begin, or continue, within the area described until 12/02/19 at 12:00 AM as long as marking remain visible.

NORMAL TICKET:

Address: 11900 PACIFIC ST OMAHA, NE
Location: ENTIRE PROPERTY
Start Date: 11/15/19 12:00 AM
Expiration Date: 12/02/19 12:00 AM

[193160218](#)

As of 1/06/20 16:12 CST, the utilities have responded as follows:

Company	Type	Status
WINDSTREAM COMMUNICATIONS	TEL	Clear/No conflict
AT&T	FO	Clear/No conflict AKC
COX COMMUNICATIONS	TV	Marked
MCI TELECOMMUNICATIONS	TEL	Clear/No conflict
MP NEXLEVEL LLC	TEL	Marked
METROPOLITAN UTILITIES DIST	G,W	Marked Private water service in area
CITY OF OMAHA - TRAFFIC	E,FO,TEL	Clear/No conflict
CITY OF OMAHA - SEWER	S	Marked
OMAHA PUBLIC POWER DISTRICT	E	Marked
CTLQL - CENTURYLINK	TEL	Marked
UNITE PRIVATE NETWORKS LLC	FO	Clear/No conflict

Please call 811 to report any indication of an unmarked facility or conflicting status.

Things to know about this job:

- You're digging deeper than 4ft. If your work involves a trench, take [proper precautions](#).
- You're horizontal boring! **Avoid crossbores!**
- Hand digging within the [approximate location](#) of any [marked facility](#) is required.
- Call 811 anytime a buried facility is damaged or exposed.
- Its always a good idea to [take photos](#), check for [private utilities](#), and take notice of [overhead lines](#).

To review this ticket in its entirety, click [here](#).

Visit [NE1Call.com](#), follow us on Facebook at [Facebook.com/NE1Call](#), or email us at [ne@occinc.com](#) for more information on digging safely.



Some utilities have not completed the locate!

Excavation should NOT begin until all utilities have provided a status.

Call 811 immediately to contact the locator and avoid further delay.

REFRESH TICKET:

[200060218](#)

Address:

850TH WINSIDE, NE

Location:

STARTING AT THE CORNER OF 850TH AND 563RD, HEAD EAST ONE MILE TO 564TH AND TURN RIGHT TO HEAD SOUTH. TRAVEL SOUTH ONE MILE TO 849TH AND TURN TO HEAD WEST ONE MILE. THEN TURN NORTH ON 563RD FOR ONE MILE UNTIL YOU GET BACK TO WHERE YOU STARTED. MARK ENTIRE AREA WITHIN. AREA FOR CROSSINGS IS MARKED WITH WOODEN LATH AND FLAGGING. NO WORK IS TAKING PLACE IN THE ROAD EASEMENT.

Start Date:

1/09/20 12:00 AM

Expiration Date:

1/26/20 12:00 AM

As of 1/06/20 16:12 CST, the utilities have responded as follows:

Company	Type	Status
SPARKLIGHT FIBER NORFOLK	TEL,TV	Not yet responded
PIERCE TELEPHONE CO.	TEL	Marked
PLUM CREEK WIND, LLC	E	Not yet responded

To review this ticket in its entirety, click [here](#).

Visit [NE1Call.com](#), follow us on Facebook at [Facebook.com/NE1Call](#), or email us at ne@occinc.com for more information on digging safely.

One Call 101

ONE CALL BASICS

- **DAMAGE** - What to do in case of damage
 - REPORT
 - Document – take pictures, videos
 - Call 911 if release of gas/hazardous material
- **INCORRECT LOCATE** – report within 72 hours
- **NON-RESPONSE TICKET** – file when applicable
- **VIOLATIONS** - reported to Attorney General's office
- Have your ticket accessible on job site

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NEW RULES AND REGULATIONS

CALL 911

If an excavator causes a release of natural gas or any other hazardous material, they must call **911** first, then 811 (who then notifies the facility owner).



Effective January 1, 2016:
49 CFR 196

The excavator is now included in 49 Code of Federal Regulations Part 196 (49 CFR 196) which states:

- If damage occurs to a utility, call the one call center and report the damage
- If the utility is a pipeline, call the one call center and the pipeline operator of the damage
- If the damage to the pipeline caused a **release** of the product, call 911, 811 (who notifies the pipeline operator).

c. An excavator who causes damage to a pipeline facility:

- i. Must report the damage to the operator of the facility at the earliest practical moment following discovery of the damage; and*
- ii. If the damage results in the escape of any PHMSA regulated natural and other gas or hazardous liquid, must promptly report to other appropriate authorities by calling the 911 emergency telephone number or another emergency telephone number.*

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DAMAGES
Nebraska811

Nebraska811

DAMAGES
MUST BE REPORTED to 811
per 76-2326

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76-2326 NEBRASKA STATE LAWS REQUIRE THE EXCAVATOR TO CALL NEBRASKA811 IF A DAMAGE TO AN UNDERGROUND UTILITY OCCURS

Reporting Damages to Nebraska811

- All Damages must be CALLED in to Nebraska811
- Be prepared to provide corresponding ticket number or notify call center operator If no corresponding ticket exists
- Provide location of damage and what utility (if known) was damaged
- Nebraska811 will notify all Member utilities located in or near the area of the reported damage

A DAMAGE NOTIFICATION IS NOT A REQUEST FOR MARKING BUT A NOTICE OF DAMAGE OR DISTURBANCE OF AN UNDERGROUND FACILITY. ONLY THE AFFECTED FACILITY OWNER/OPERATOR IS REQUIRED TO RESPOND.

DAMAGE DOCUMENTATION

PICTURES/VIDEO

Pictures – good vs bad:

- Pictures with date, time reference
- Description of what picture illustrates:
 - damage i.e. scraped, perforation caused by (type of machine)
 - Scope of work
- Measurement reference – tape measure or common object
- Identifiable object in background for reference – building, street sign

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One Call Violation Complaint Form



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One Call Violation Complaint Form



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INCORRECT LOCATION
76-2327

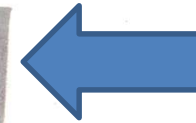
If in the course of excavation, the excavator discovers that the operator has incorrectly located the underground facility, he or she shall notify the center as soon as practical but no later than **seventy-two hours** after discovery.

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INCORRECT LOCATE EXAMPLE

GAS METER



MARKS

- **Incorrect locate example** – picture shows meter with no marks.

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REPORT VIOLATIONS



EXCAVATOR

UTILITY

HOMEOWNER

RESOURCES

BOARD OF DIRECTORS

DIG LAW

Report a Violation

Nebraska One-Call Enforcement

The Attorney General's Office receives complaints alleging violations of Nebraska's One-Call Notification Act. The One-Call Notification Act outlines certain legal requirements for excavators and underground facility operators in order to protect the public from injury and protect facilities from damage that may occur during excavation. Violations of the Act may be subject to civil penalties of up to \$10,000.00 per violation.

Some of the assessed civil penalties may be waived if a party maintains compliance with the One-Call Act for a period of time and attends a Damage Prevention Safety Education course approved by the State Fire Marshal. Civil penalties are allocated to the local school fund in the county where the violation occurred.

Once a complaint is received, the Attorney General's Office reviews the complaint and conducts additional investigation, if necessary. The Attorney General's Office may contact the party that submitted the complaint for additional information. A notice of potential violation will be shared with the party against whom the complaint is filed and they will then have an opportunity to respond to the complaint.

Need To Report a Utility or Excavator?

If you have questions, or would like to file a complaint, please click [HERE](#) to access the One Call Notification complaint form. Instructions for submitting the complaint form are at the bottom of the form.



REPORT ONE CALL VIOLATIONS

Nebraska Attorney General's Complaint Form

ONE-CALL NOTIFICATION ACT COMPLAINT

NEB. REV. STAT. § 76-2301 et seq.

The Attorney General's Office receives complaints alleging violations of Nebraska's One-Call Notification Act. The One-Call Notification Act outlines certain legal requirements for excavators and underground facility operators in order to protect the public from injury and protect facilities from damage that may occur during excavation. Violations of the Act may be subject to civil penalties of up to \$10,000.00 per violation.

Name of Person/company against whom complaint is being filed:

Name of Person/Company: _____
Street Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Email: _____

Complaint Reported By:

Your First Name: _____
Your Last Name: _____
Street Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Email: _____

Name and Contact Information of Person(s) with most knowledge of the violation, if different from person filing complaint:

First Name: _____
Last Name: _____
Street Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Email: _____

Reason for Complaint:

1) Nature of violation

2) Date or dates of violation: _____

3) Location of violation (Street Address and/or Legal Description):

4) Damage caused? If so, type of underground facility affected by the violation:

5) Any other relevant details? Ticket #'s involved?

6) Attach supporting documentation, if any.

7) List history of violations by this company/individual, if known (Attach supporting documentation, if any, including previous warning letters from underground facilities):

This Complaint should be submitted to:

Nebraska Attorney General's Office
Attn: One-Call Notification Division
2115 State Capitol Building
Lincoln, NE 68509

The Attorney General's Office will review the Complaint and may contact you for additional information. The allegations in the Complaint will be shared with the party against whom it is filed. For questions, please call the One-Call Notification Division at (402) 471-2682.

REPORT ONE CALL VIOLATIONS

Nebraska Attorney General's Office

The Process:

- The Nebraska Attorney General's Office receives an alleged report of violation(s) of Nebraska's One Call Notification Act from either a Facility Owner or a Contractor
- The AG's office reviews the report and conducts additional investigation, if necessary
- The alleged offender will receive written notice of a possible violation and be given the opportunity to respond to the complaint.

Possible outcomes can include, but not limited to: Warning letter, Damage Prevention Class, Consent Decree, Civil Penalty...

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REPORT ONE CALL VIOLATIONS

Nebraska Attorney General's Report



EXCAVATOR

UTILITY

HOMEOWNER

RESOURCES

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Attorney General's Report

Nebraska Attorney General One-Call Report to State Fire Marshal April 1, 2020 through June 30, 2020

To: Nebraska State Fire Marshal

From: Milissa Johnson-Wiles, Assistant Attorney General

Re: Nebraska Attorney General's Office-Report of One-Call Activity from April 1, 2020 through June 30, 2020

Activity report

- 23 Investigatory files opened during time period
 - (8 against excavators, 15 against operators/third party locators)
- 7 investigatory files closed during time period:
 - 6 prosecution declined (5 operator, 1 excavator)
 - 0 warning letters sent
 - 0 Settlement or Consent Decree assessing civil penalties
 - 1 transfer to case file for civil action (excavator)
- 71 Investigatory files still open and under investigation/review at end of time period

Civil Case Matters

- 1 civil action(s) filed or still open at end of time period-(Litigation)
- 8 civil case files pending (Post-Litigation Monitoring)
- 1 civil case file closed-Satisfaction of Judgment filed

Civil penalties assessed:* \$0

*Assessment of civil penalties and inclusion in this report is determined by the date the Consent Decree is signed by the Court, Judgment entered by the Court, or when settlement is received, if there is no Consent Decree. Amount of civil penalties includes total amount assessed, including any amount which may be waived after successful remediation period.

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PUBLIC AWARENESS

Nebraska811

Help spread the Safe Digging message!

Order FREE educational material at www.ne1call.com

Nebraska 811
Know what's below. 811 before you dig.

EXCAVATOR UTILITY HOMEOWNER **RESOURCES** BOARD OF DIRECTORS DIG LAW

Promotional Items

Thank you for helping to spread the damage prevention message in Nebraska!

Please let us know if we can be of service to promote safe digging and help damage prevention in the state of Nebraska. Along with these promotional items, we offer FREE safety meetings, training, event support and we would welcome any other opportunity to partner up to promote safe digging.

Contact Jill Geyer at jillgeyer@occinc.com to inquire.

Click [HERE](#) to order FREE promotional items.



Damage Prevention is No Accident

Questions?

Contact Jill Geyer at jillgeyer@occinc.com or
visit the Nebraska811 website
www.ne1call.com



**Know what's below.
811 before you dig.**